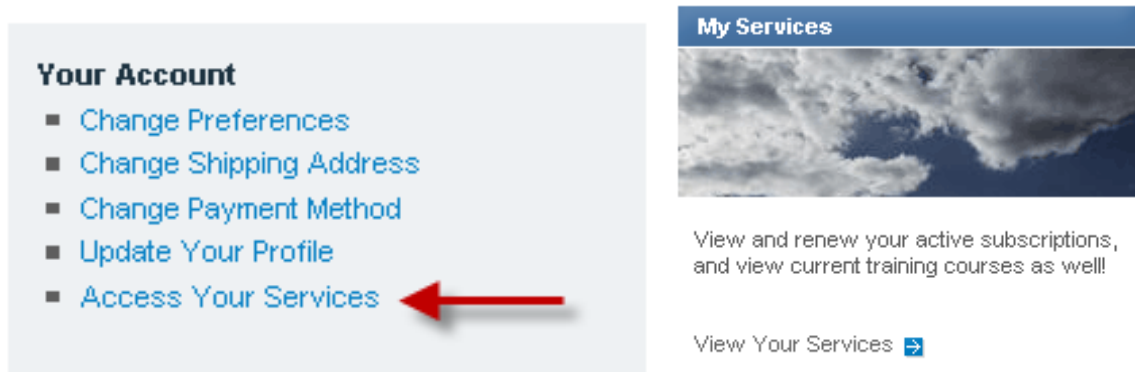


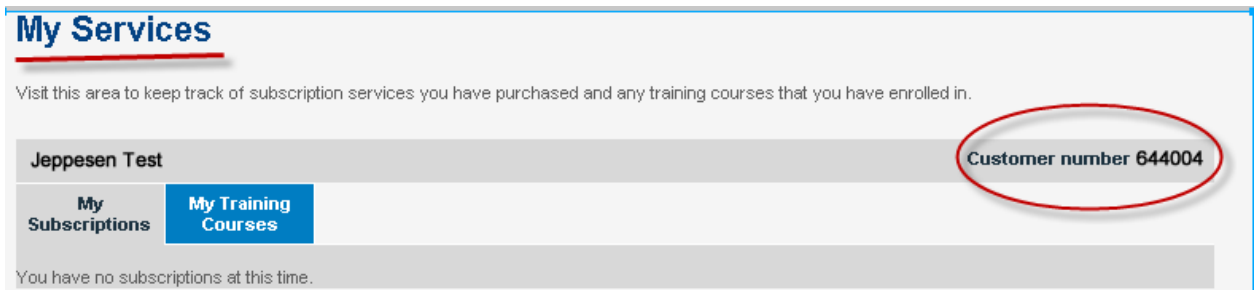
## Option #1

You can find your **customer number** online by logging into your account with your **username** and **password** and by then clicking on the “My Services” section of your account.



The screenshot shows a user account dashboard. On the left, under the heading "Your Account", there is a list of options: "Change Preferences", "Change Shipping Address", "Change Payment Method", "Update Your Profile", and "Access Your Services". A red arrow points to "Access Your Services". On the right, there is a "My Services" section with a blue header, a background image of clouds, and the text "View and renew your active subscriptions, and view current training courses as well!". Below this is a link "View Your Services" with a right-pointing arrow icon.

Once you are logged into your account you will see your **customer number** in the upper right hand corner.



The screenshot shows the "My Services" page. At the top left is the heading "My Services" with a red underline. Below it is the text "Visit this area to keep track of subscription services you have purchased and any training courses that you have enrolled in." Below this is a grey bar with the text "Jeppesen Test" on the left and "Customer number 644004" on the right. The "Customer number 644004" is circled in red. Below the grey bar are two buttons: "My Subscriptions" and "My Training Courses". Below the buttons is the text "You have no subscriptions at this time."

## Option #2

You can also find your **customer number** on all Jeppesen Invoices in upper right hand corner of your invoice.



Jeppesen Sanderson, Inc.  
 55 Inverness Drive East  
 Englewood, CO 80112  
 U.S. Federal ID # 84-0372974

Phone: (303) 799-9090  
 Phone: (800) 621-5377  
 FAX: (303) 328-4115  
 SITA: DENJS7X

thecaptain@jeppesen.com

**BILL TO:** JEPPESEN TEST  
 55 INVERNESS DR E  
 CENTENNIAL, CO 80122

| Invoice                       |                           |
|-------------------------------|---------------------------|
| INVOICE NUMBER<br>2573427     | CUSTOMER NUMBER<br>644004 |
| SALES ORDER NUMBER<br>3371913 |                           |
| INVOICE DATE<br>13-JUL-2009   | PAGE<br>1 of 1            |
| WAYBILL NUMBER<br>N/A         |                           |
| SHIP METHOD<br>N/A            |                           |
| TERMS<br>CREDIT CARD          | DUE DATE<br>13-JUL-2009   |

Wire Transfer: Bank of America - Domestic ABA 026009593, International SWIFT BOFAUS3N - Account #1233062600  
 100 West 33rd St, New York City, New York 10001, USA, (T)312.828.6621

| QTY                 |     | DESCRIPTION  | ITEM NUMBER | TAX CODE | UNIT PRICE | EXTENDED PRICE |
|---------------------|-----|--|-------------|----------|------------|----------------|
| SHIP                | B/O |  |             |          |            |                |
| 1                   | 0   | REVISION SVC INTERNET GARMIN WAAS 400/500 SERIES AMERICAS - 1 SKYBOUND G2 PROMO: 13-JUL-09 - 15-JUL-09<br>Ref: 1783254<br>JEPPESEN TEST<br>55 INVERNESS DR E<br>CENTENNIAL, CO 80122 | DGRW7253    |          | 0.00       | 0.00           |
| 1                   | 0   | SKYBOUND G2 PROMO  | G2PRMO41    |          | 0.00       | 0.00           |
| SUBTOTAL            |     |  |             |          |            | 0.00           |
| TAX                 |     |  |             |          |            | 0.00           |
| SHIPPING & HANDLING |     |  |             |          |            | 0.00           |
| INVOICE TOTAL       |     |  |             |          |            | 0.00           |

**SHIP TO:** JEPPESEN TEST  
 55 INVERNESS DR E  
 CENTENNIAL, CO 80122

**NO PAYMENT REQUIRED**  
 U.S. DOLLARS

\$ 0.00

*Thank You For Your Order - We Appreciate Your Business*

ENCLOSE REMITTANCE ADVICE WITH CHECK/CHEQUE OR CREDIT CARD PAYMENT

**BILL TO:** JEPPESEN TEST  
 55 INVERNESS DR E  
 CENTENNIAL, CO 80122

INVOICE NUMBER: 2573427  
 CUSTOMER NUMBER: 644004  
 DUE DATE: 13-JUL-2009  
 INVOICE TOTAL: \$ 0.00  
 AMOUNT DUE: \$ 0.00  
 AMOUNT PAID: \$

**EFFECTIVE IMMEDIATELY:**  
 Mandatory Bank Wire Changes (see above)

PAY BY CREDIT CARD  
 VISA MC AMEX DISCOVER  
 CARD #:

**REMIT TO:** JEPPESEN SANDERSON  
 DEPT. 1303  
 DENVER, CO 80291-1303  
 UNITED STATES

EXP. DATE:

SIGNATURE:

PAID IN FULL - RECEIPT ONLY