



CUSTOMER SERVICE BULLETIN

Introduction of EU-OPS 1 and JAR-OPS 1 Standard Airway Manual Supplements

Dear valued subscriber,

Regarding the EU-OPS 1 replacement of JAR-OPS 1 Operating Minimums scheduled for 16 July 2011, Jeppesen has taken action steps to accommodate this transition phase as communicated in our Briefing Bulletin JEP 08-D dated 26 Sep 08.

In addition, Jeppesen has recognized the need of customers for provision of information more specific to their operation. Therefore, we now offer two new Airway Manual Supplements aiming to provide you with exactly the information you require.

- For customers continuing to operate under JAR OPS 1 Minimums during the transition phase, the supplemental coverage **AADJSM – AERODROME OPS MINIMUMS (JAR-OPS 1)** for procedures within Europe has been created and will be available to supplement your standard coverages (indexed 10-9X).
- For customers already operating under EU-OPS the supplemental coverage **AADMSM – AERODROME OPS MINIMUMS (EU-OPS 1)** has been created, containing all available EU-OPS procedures outside Europe (indexed 10-9S).

These supplemental coverages are available with immediate effect.

Consequently, existing EU-OPS (10-9S) pages for procedures outside Europe will be removed from Standard Airway Manuals effective 17 Jul 09.

Customers who subscribe to tailored manuals will continue to receive all required information incorporated into their tailored services upon request.

If you require any further information to the new supplemental coverages such as content lists or pricing, please do not hesitate to contact your Customer Services Representative.

Jeppesen appreciates your business and continued confidence in our navigation products.

Sincerely,

The Jeppesen Airway Manual Team

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