

QUESTIONS AND ANSWERS

JEPPESEN PRODUCTION CYCLE DATES

For nearly 80 years, Jeppesen has worked with aeronautical authorities around the world to produce aviation charts, and for nearly 40 years, NavData® for avionics systems. The incredible amount of content we deal with is always changing, and we continue to see dramatic increases in the volume of changes as global demand for air travel grows.

Our commitment to you is to manage the constant flow of raw government source data, standardize it into intelligent, usable formats and then issue regular updates to ensure you have the latest flight-critical information. All while maintaining the highest possible quality standards.

Below you will find answers to commonly asked questions about the production schedules we use for updates and what the various dates on our charts mean.

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- 1** Revision or Issue Date **2** Effective Date (when applicable)

Q. WHAT IS THE DIFFERENCE BETWEEN JEPPESEN ISSUE DATES AND EFFECTIVE DATES I SEE ON CHARTS?

A. LET'S COVER ISSUE DATES FIRST and then effective dates. Jeppesen chart revisions are issued on Fridays, which we refer to as issue dates. We make every effort to mail revision envelopes and update disks, and provide electronic chart downloads, by this date. When a revision is associated with an effective date, our Friday issue date ensures you receive any charts before they become effective (typically the following Thursday). Charts that do not carry a specific effective date are considered effective (usable) upon receipt.

Issue dates are Jeppesen-specific production schedule references and are not directly associated with effective dates.

Most chart services that originate from our Denver, Colorado, location are issued every two weeks. This means chart customers receive an envelope of revised charts, an update disk or electronic chart download every other week.

Most European chart services that originate from our Neu-Isenburg, Germany, location are issued every week. Africa, Middle East and South Asia, Eastern Europe, Eastern Europe Special Manual, China and Atlantic Special Manual coverages have bi-weekly issue dates.

Chart Change Notices provide information about updates to Jeppesen charts that have not yet been applied to the charts. Always consult the Chart Change Notices in your chart subscription or at jeppesen.com/main/corporate/company/alerts/alerts.jsp for the most current information related to Jeppesen charts.

