

JEPPESEN COMMERCIAL AVIATION DISPATCH TRAINING



Flight Operations Management - Level 1 – Airline Operations Control (AOC) Indoctrination

The AOC Indoctrination course is a one week course which teaches students the technical requirements of an International AOC and the workflow processes and protocols. Students graduate with a basic knowledge of commercial aviation dispatch procedures, work rules, local and international regulations, and the terms and language used in the AOC.



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COURSE CONTENT

Level One Flight Operations Management teaches students the history of commercial aviation; basic aerodynamics and aircraft performance; form of the earth and basic navigation; basic meteorology; standard flight planning procedures and protocols; international law; regulations; and governing agencies. Students are engaged in workshop sessions, putting new skills and knowledge to work and measuring and evaluating the results. The course content is broad, giving students an excellent understanding of what is expected from new AOC personnel. Graduates of Level One Flight Operations Management are prepared and ready to become effective contributors to AOC operations, and receive credit towards the FOM-2 course. The FOM-1 course is not a prerequisite for the FAA Dispatcher Certificate training, but is required for all other NAA Dispatcher Certification.

WHO SHOULD ATTEND

Airline staff transferring into the AOC. New hires assigned to the AOC. Current members of the AOC who wish to increase their knowledge, effectiveness and productivity. Flight crew members for a better understanding of the services and responsibilities given to flight operations officers.

WHAT YOU WILL RECEIVE

A comprehensive package of training and reference materials; charts, maps and navigational information; a Jeppesen Academy organizer, and a Jeppesen graduation certificate.

AVAILABLE CLASSES

Courses are available at Jeppesen and partner training centers worldwide. View our online course locations for a facility near you. Courses may also be delivered at the customer facilities upon request. Contact us today for more information.

CLASS SIZE

Maximum class size is twenty four (24) students, call for minimum.

COURSE LENGTH

The Level One Flight Operations Management course is one week in length (five class-days).