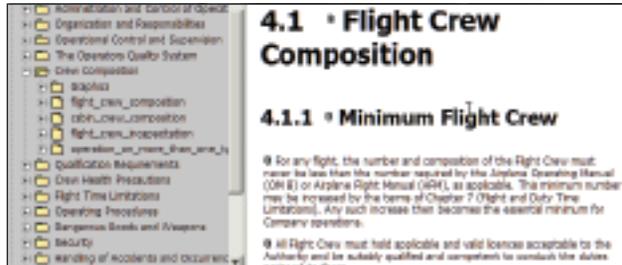


# Jeppesen Document Management Services



## Challenge

Next generation aircraft are pushing airline operators to master the flow of digital information. In order to meet the challenges of paper to digital transition and publishing documents to multiple tails in mixed-fleet operations, airlines need modern authoring and publishing capabilities that maintain consistent presentation, accelerate distribution, and improve accessibility.

## Solution

Jeppesen's document management services provides data management, revision, publishing and distribution solutions for paper and electronic media. These capabilities offer an airline a low-risk, cost-effective solution to manage requirements as they move towards tomorrow's more efficient digital business and flight operations. In combination with Jeppesen's suite of electronic navigation solutions, including Jeppesen e-Link for Windows®, Jeppesen

Electronic Flight Bag, and Jeppesen e-Link Online, your airline will have comprehensive tools that bring together all of your operational environments.

## Meeting your needs

Jeppesen provides the flexibility to choose the best solution for your operation, whether it be paper, electronic, or a combination of both that changes in concert with electronic fleet transition. With Jeppesen's document management services, publications such as AOM/FCOM, QRH, operations manuals, and third-party documents are reliably produced and distributed in a timely fashion. Jeppesen provides a range of solutions tailored to your technical and budgetary requirements including JAR-OPS compliancy, conversion, consulting services, requirements analysis, and maintenance.

## Hosted document management services versus capital investment

Jeppesen will host and manage your documents while meeting the highest quality standards. This enables your operation to avoid investing in complicated systems and support staff. We can provide the following services:

- Data and file management through state-of-the-art database technologies
- Data processing and preparation optimized for electronic and paper outputs
- Revision and distribution management
- Remote access via https to content stored on Jeppesen servers
- Data engineering in accordance with regulatory requirements (JAR-OPS)

# Jeppesen Document Management Services

## JAR-OPS Document Management Services

Airlines operating under JAR-OPS and other similar regulations must comply with rigorous requirements for the publication and maintenance of operations manuals (OM parts A, B, C, D). Jeppesen's staff have the expertise (JAR-OPS, JAR-FCL, ICAO, IATA, etc) and closely monitor regulatory changes so that your documents remain current and in compliance. In combination with the other document management services Jeppesen also provides authoring and engineering services for:

- General Basic Flight Operations Manual
- Cabin Crew Manual
- Training Manual
- Aircraft Operating Manual
- Ground Operations Manual
- Safety and Security Manual
- Consulting for manual creation
- AOC consulting
- Support for authority review (CAA)

## Document production and delivery

Production and distribution of electronic documents are essential to efficient operation. Jeppesen's comprehensive

infrastructure ensures timely and reliable distribution in paper, online, via ground tools, or direct to your EFB platform. Electronic documents can be delivered through the same mechanisms as your chart data via Jeppesen e-Link Online, Jeppesen Data Distribution and Management (DDM), or via CD-ROM. If you prefer a paper-based service, or need a mix of media support through a carefully-paced digital flight deck transition, Jeppesen's distribution capabilities are unmatched.

## Benefits of Jeppesen document management services

Improved document and information quality

- Document authors (technical editors) focus on content, not format
- Re-use of information across documents minimizes version control challenges
- Increased operational efficiency and safety
- Decreased workload
- Total access to critical information through Jeppesen's suite of applications
- Jeppesen document management services improves your bottom line by using globally recognized industry standards and minimizing the impact of changing technology.

## Contact Us Today!

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