

INFORMATION FOR NEW AIRWAY MANUAL SUBSCRIBERS WELCOME TO JEPPESEN

Thank you for choosing Jeppesen Airway Manual Chart Services. Jeppesen has been providing pilots with current flight information for over 70 years. Jeppesen quality is trusted by Airlines and instrument pilots worldwide.

COMMUNICATING WITH JEPPESEN

Our customers are our most valuable resource, and we encourage you to contact us with any service related problem or suggested enhancement you think might be useful.

FOR AIRWAY MANUAL CUSTOMER SERVICE – CAPTAIN@JEPPESEN.COM
– 1-800-621-JEPP
– 1-800-621-5377
– FAX (303) 328-4153

REVISION SERVICE

As changes occur in the world's Airspace System, governing authorities forward these changes to Jeppesen. Jeppesen then compiles the changes and provides them in the form of revised charts to subscribers. Revisions are numbered and issued in numerical sequence.

REVISION LETTER INFORMATION

Each revision will contain a Revision Letter which will serve as your guide for easy, efficient filing of revision.

- ① Alphanumeric code for the Airway Manual Service
- ② **Revision Number** - This is the numbering system Jeppesen uses each year to track the filing of revisions. The first two numbers represent the revisions to date during the year. The last two numbers represent the year.
- ③ This is the reference date for record keeping only. It is not a date of effectivity for the individual charts.
- ④ **Added** sheets are indicated by an **A▶** preceding the entry.
- ⑤ **Destroyed** (deleted) sheets are indicated by a **◀D** preceding the entry, as well as a grey screen through the text
- ⑥ **Revised** sheets are listed without any special symbols.
- ⑦ **Folded Sheets** are identified by a # symbol placed at the left of the entry. This indicates that the sheet will be found at the back of the package.
- ⑧ **Effective Dates**, when applicable, will be shown to the right of an entry.

INFORMATION FOR NEW AIRWAY MANUAL SUBSCRIBERS

ACAD04

55 INVERNESS DRIVE EAST, ENGLEWOOD, COLORADO 80112-5498 . . (303)799-9090
CANADA (ENR-TERM-JAID)

Airway Manual Services Revision Letter
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Copyright notices on charts protect the chart and compiled data, as revised.
This notice protects the enclosed compilation of charts and revised data.

Revision Number 08-06 Issue Date 05 MAY 06

A ▸ ADD SHEET ◀ D DESTROY SHEET ALL OTHER SHEETS REVISED
FOLDED CHART - PLEASE RETRIEVE AT THE BACK OF THE PACKAGE

CHART NOTAMS		TERMINAL TAB	
CA-1 / CA-2		CALGARY, ALTA	
CA-3 / CA-4		10-2B / 10-2C	6 JAN
		10-2D / BLK	6 JAN
		10-3 / 10-3A	6 JAN
		CAMPBELLDON-DAL, NB	
		11-1 / APT	6 JAN
		CHARLOTTETOWN, PEI	
		10-3 / BLK	6 JAN
		CORAL HARBOUR, NWT	
		16-1 / APT	
		16-2 / BLK	
		EARLTON, ONT	

SIMPLIFIED FILING PROCEDURE

To avoid opening and closing binder rings for the insertion of each revised chart, the following process is helpful:

Since each revision is collated in normal filing sequence, begin with Binder #1. Without opening binder rings, locate the first chart to be replaced, destroyed, or added. Tear out and destroy the superseded chart. Lay the revised chart in its place in the binder, checking off each chart from the revision letter as you progress.


When completed, return to Binder #1, place all the contents on the right hand side and then open the rings. Remove approximately one inch of charts, tap back edge of charts on tabletop to position new charts, then replace on left side of binder. Repeat this process with any additional binders.

RECORD OF REVISIONS

Located in the front of your Airway Manual in Volume 1 is a record of revision which enables you to keep track of receipt and replacement of revisions.

The latest revision included in your service when initially purchased is recorded for you and indicated by an arrow. The issue date of each subsequent revision should be entered when the filing process is **complete**.

INFORMATION FOR NEW AIRWAY MANUAL SUBSCRIBERS

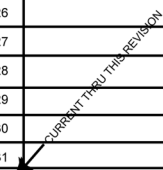


Airway Manual Services Record of Revisions

CUSTOMER NUMBER: _____

ASSIGNED TO: _____ LOCATION: _____

REV. NO.	DATE ENTERED	REV. NO.	DATE ENTERED	REV. NO.	DATE ENTERED
1		24		47	
2		25		48	
3		26		49	
4		27		50	
5		28		51	
6		29		52	
7		30		53	
8		31		54	
9		32		55	
10		33		56	



REPLACEMENT REVISIONS

If a revision mailing is delayed or lost in the mail and does not arrive within three or four days after the normal delivery time, call Jeppesen Customer Service. Please note that Jeppesen must be notified of any discrepancies within 60 days. Requests for any material beyond 60 days cannot be honored on a no-charge basis.

In addition to requesting a replacement you should also:

- a. Check the mailing address on one of your previous revision envelopes. If the address and zip code are not accurate, notify Jeppesen immediately of the corrections that should be made.
- b. If the address and zip code are correct, contact your local Postmaster and ask their assistance. They may be able to help in solving the delivery problem.

If these actions do not clear up the difficulty, please WRITE, FAX or CALL JEPPESEN AIRWAY MANUAL CUSTOMER SERVICE promptly.

ANNUAL CONTENT CHECKLIST

Once each year, Jeppesen provides a Checklist to ensure that your Airway Manual Service is current. The Checklist shows each current sheet and the chart date that should be in your service. You should complete the Checklist, or purchase a new content, to ensure that all charts and pages are correct and current. To order a new content, please go to Jeppesen.com and select the trip kit for your specific coverage or contact Jeppesen Customer Service.

AIRWAY MANUAL RENEWAL NOTICES

You will receive three notices for renewal prior to subscription expiration. If payment is not received prior to the service expiration date, you will be sent a termination notice.

INFORMATION FOR NEW AIRWAY MANUAL SUBSCRIBERS

CHANGE OF ADDRESS

A change of address card is included in the front of your Airway Manual, or you may contact Jeppesen Customer Service.

CHANGE OF COVERAGE

All coverage change must be handled directly with Jeppesen to avoid confusion. Changes in coverage cannot be made through a Dealer. Please contact Jeppesen Customer Service.

SUBSCRIBER PROTECTION POLICY

Subscription Transfer - An Airway Manual Revision Service may be transferred by sale or gift from one subscriber to another without interruption of service, provided the original owner of the service submits a written change notice. For your protection, telephone authorization for subscription transfers cannot be accepted.